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| **RIJO THOMAS**  020  Rijo  ***Present Location***  **Dubai , UAE**  ccna  **CISCO ID: CSCO12374909**  **mcitp-server-administrator-logo-732**  **MS ID: 10408958**  ***Personal Data***  ***Mobile:+971 55 8918285***  ***EMail:rijovettickal@hotmail.com***  **Passport No.:S7868125**  **Nationality: Indian**  **Date of Birth: 29/09/1986**  **Sex: Male**  ***Operating System***   * **Windows XP** * **Windows Server 2003** * **Windows 7**   ***Skills***   * **A+ (Hardware)** * **N+ (Networking)** * **CCNA,CCNP** * **CISCO ROUTER AND SWITCH** * **MCITP SERVER**   ***Strength***   * **Punctual** * **Efficient** * **Energetic** * **Hard working** * **Sincere** | CAREER OBJECTIVE   * ***To be an integral part of an industry which can provide me the right platform to do a challenging job; where I can use my strengths and my engineering prowess for the growth of the organization and also for my personal growth, learning and development..***   SUMMARY OF EXPERIENCE   * Worked as IT Specialist at Genius Computer Technology LLC Jebel Ali Free Zone Dubai [March 2017 to June 2018] * Worked as IT Support at *TED Computer System LLC Dubai*[May 2014 to August 2016] * Worked as IT Support at HeadERP Solution PVT LTD[Aug 2010 to Nov 2013] * Worked as Web Developer Trainee *at* ***Stylus Inc Bangalore.***   [April 2010 to Aug 2010]  PROFESSIONAL SUMMARY   * Excellent communication and interpersonal skills with proven abilities in resolving complex Networking and software related * Responsible for Network/Systems administration including Basic support with the goal of providing excellent system reliability, performance, high availability and overall optimized systems infrastructure.   EDUCATIONAL QUALIFICATION   * **B.Tech in computer science** and **Engineering** 2005- 2009   Kannur University   * **Hardware and Network Engineering 2008**   Gov. collage of Engineering Kannur  PROFESSIONAL CERTIFICATION   * Solid experience & knowledge in LAN/ WAN designing, implementing and supporting high bandwidth enterprise Cisco and Microsoft environment. * Domain expertise in installing, Windows systems and network. Hands on experience with Hardware and Router configurations. * Strong hands on experience in Windows 2008/2012/2016 server administration with Active directory * Strong knowledge in configuring CISCO based routing e.g. RIP, EIGRP, * Experience in Network controller configuration and NAS storage configuration.   Work Experience  **GENIUS COMPUTER TECHNOLOGY LLC**  **Technical Advisor cum *Logistics Coordinator***   * IT Asset Management, RMA * Total Wireless Solution Support * GITEX presentation * CCTV Configuration & Management * New user creation and mail box backup in the exchange server 2007 * Access Point & Controller Configuration(outdoor & indoor and point to point for large scale ) * NAS Configuration for The Backup ,User Share Access, Troubleshooting * NAS configuration To client, Laptop, Desktop, Routers, Switches, printers and scanners * Installations, configurations and managing of Windows Desktops, laptops & software * Troubleshooting printers, scanners and other peripherals * Remote and end to end user support * Printers Supporting (IP and Local) * Respond quickly and efficiently to all incoming calls for information * Ensure that all incoming emails are replied to in a prompt fashion and with pertinent information * Preparation of document includes Delivery Note, sales order, LTI, LTO, GRV, CREDIT NOTE, Material issue using Orion.   **TED COMPUTER SYSTEM (DUBAI)**  **Designation: IT System engineer**  Maintenance IT Desktop Annual Maintenance Contract(AMC)   * Outlook mail configuration, backup & restoration & Maintain email backups. * Resolved tenancy technical issues and monitored Office 365 systems. * On site/telephonic/ remotely technical support to customer. * Configuring and troubleshooting the local and network printers. * Installing software, troubleshooting hardware & windows OS issues. * Perform Laptop backup and restore.   On Network side   * Maintain LAN Networks. * Identifying, diagnosing, and resolving network problems. * Configuring and managing of Cisco Wireless controller. * Configuring VPNs and managing remote users. * Working on firewall to Creating Security Policies.   On Server side   * Installing, migration & Configuration of Server 2008&2012. * Implementation and installation of Active Directory Services on windows 2008, 2012 & 2016 server. * Creating & Deleting Domain user Accounts & configuring group policies.   Security Systems   * Have Certificate in DPS Systems Engineer for Security surveillance Systems (CCTV) From Dubai police Academy. * Purchase and Configure CCTV equipment, software, DVR, NVR and peripherals utilizing different vendors. * Configuration of Firewall devices like fort iGATE 100D   PROJECT EXPERIENCE   * The Address Hotel Dubai:- One Year Residence Engineer (Ref:Sujith Balan ) * Design lab FZE :- Two Months Residence Engineer (Dubai) * REINTJES LLC (MERITIME CITY, DUBAI) :-AMC * SPACE WELL LLC (INTERNET CITY, DUBAI):-AMC * Emkay LLC(Dubai):-AMC * CRANLEIGH INTERNATIOAL SCHOOL (ABU DHABI) :-   6 months Desktop Support   * Damac Hotel Dubai * Dom Dental Clinic JLT   **HEADERP SOLUTION**  Designation: Desktop Support Engineer  Responsibilities:   * Provide first line technical support to computer users and ensure smooth functioning of various applications. * Provide support on the use of computer hardware and software, including printing, installation, word processing, electronic mail, and operating systems. * Install and perform repairs to software or installation needs. * Troubleshooting Microsoft Operating Systems and all MS Office Suites for Windows and MAC.   **Stylus Inc. Bangalore**  Designation: Software Development (April 2010 – August 2010)  My Team comprises of 32 engineers including me. My position is Web development as trainee  **Declaration**  I hereby declare that the above information is true and correct to the best of my knowledge and belief.  **Place: Dubai Rijo Thomas**  **Date: 20-12-2018 +971 55 891 82 85** |